# **User Manual**

# PreEnrollment for Fingerprint-based Criminal History Check

# **CCHRS Web Portal**

**Connecticut Criminal History Records Search** 



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#### **Document Revisions**

Date	Version Number	Name of Person Revising/Changing	Document Changes
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05/01/2021	1.001b	Tamra	Interface changes

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## Introduction

This document provides information for users of the CCHRS Web Portal who want to be preenrolled for a fingerprint-based background check.

The Connecticut Criminal History Records Search (CCHRS) provides the public, authorized agencies, and authorized users with access to fingerprint-based and name-based background checks.

## **Getting Started**

Go to https://ct.flexcheck.us.idemia.io/CCHRSPreEnroll

CCHRS - PreEnrollment         for Fingerprint-based Criminal History Check
Welcome to the Connecticut Criminal History Record System (CCHRS)! Your use of this site implies that you acknowledging that you are submitting a pre- enrollment request for a fingerprint-based criminal history check for an authorized recipient within the State of Connecticut.
NOTE: Results (PDF Documents) may not be viewable on all devices. For best results, use a desktop or laptop.
Pre Enrollment
The agency (or entity) that is asking you to be fingerprinted should have given you a 'Service Code.' Please enter that code here:
Submit Service Code
<b>NOTE:</b> If you have a CCHRS account, you can sign in <u>here.</u>

Enter your two-part code into the Service Code boxes, then Click "Submit Service Code." This code should have been provided to you by the entity or agency that is asking you to be fingerprinted.

You'll see a confirmation screen.

And the second s	CCHRS - I	PreEnrollment
	Please confirm	n the below information is correct.
	Info	ormation for Service Code DAC0-15A5
	Agency:	Parent Agency Parent1111
	Agency ID:	Parent1111
	Applicant Type:	DCP State Gaming Employee
	Does	the above look correct?
	NO - Let me try again	YES - This information looks Correct

Click the "NO – Let me try again" button if you've made a mistake entering the code. Click the "YES – This information looks Correct" button if you've entered the correct code and want to continue.

## **Entering Your Information**

You'll enter your contact information and some demographic information on this form, then click the Submit button to submit the information. All mandatory fields are blue and have bolded headings with an asterisk (\*).



When you finish filling out all the mandatory fields and any optional areas, click the button in the bottom right of the screen.

Submit Pre-Enrollment

The following sections of this document will briefly describe areas of the form.

#### Name and Demographic Info

Enter your name and demographic information in the first few fields. Most of these fields are required.

Last Name*	Last Name	
First Name*	First Name	
Middle Name	Middle Name	
Suffix	✓	
DOB*	mm/dd/yyyy	
SSN	123-12-1234	
Sex*	Select Sex 🗸	
Race*	Select Race 🗸	
Hispanic	□ Hispanic Indicator	
Height (508: 5 foot 8)*	508	
Weight*	175	
Eye Color*	Select Eye Color 🗸	
Hair Color*	Select Hair Color V	
Place of Birth	Select Country	~
Country of Citizenship	Select Country	•
Miscellaneous Identifying Nun	nber (MNU)	Number
Select Code		~

Your place of birth and country of citizenship are optional fields; select your responses from the drop-down menus.

For Miscellaneous Identifying Number, pick a type of number from the drop down, then type the number in the Number field.



#### Email

These two fields are mandatory.

Email:

Email Address\* email@site.com
Email Confirmation\* email@site.com

Make sure you enter your email address correctly and then type it exactly the same in the Email Confirmation field, since this email will be used to send you information on your background check.

#### **Residence and Employer Information**

The fields in these two sections are optional.



#### Aliases

You can also optionally add any known aliases, such as your maiden name if your married name is different.

Aliases (Up to 10):					
	Last	First	Middle	Suffix	
1.	Last	First	Middle	~	
2.	Last	First	Middle	~	
3.	Last	First	Middle	~	
4.	Last	First	Middle	~	
5.	Last	First	Middle	~	
6.	Last	First	Middle	~	
7.	Last	First	Middle	~	
8.	Last	First	Middle	~	
9.	Last	First	Middle	~	
10.	Last	First	Middle	~	

### Scars, Marks, and Tattoos

If you have any identifiable scars, marks, or tattoos you use this section to document them.

Sc	Scars, Marks, Tattoos (Up to 10):				
	Code Lookup	Code	Description (Alphas & spaces only)	Location (Alphas & spaces only)	
1.	Enter 3 or more characters and matching options will appear	Code	Description	Location	
2.	Enter 3 or more characters and matching options will appear	Code	Description	Location	
3.	Enter 3 or more characters and matching options will appear	Code	Description	Location	
4.	Enter 3 or more characters and matching options will appear	Code	Description	Location	
5.	Enter 3 or more characters and matching options will appear	Code	Description	Location	
6.	Enter 3 or more characters and matching options will appear	Code	Description	Location	
7.	Enter 3 or more characters and matching options will appear	Code	Description	Location	
8.	Enter 3 or more characters and matching options will appear	Code	Description	Location	
9.	Enter 3 or more characters and matching options will appear	Code	Description	Location	
10	Enter 3 or more characters and matching options will appear	Code	Description	Location	

Click into the first field and begin typing a description of the item you are documenting, such as "tatt" for a tattoo. A popup will appear with suggestions. You can scroll through the suggested options to find the best match.

MEDICAL: IMPLANTS (INCLUDING MICRODERN (IMPLANT)	IAL, SUBDE	RMAL, TRANSDERMAL, BRAII	LLE TATTOO, BODY MONITOR	RING DEVICE)
TATTOOS: ABDOMEN (TAT ABDOM)				
TATTOOS: ANKLE, NONSPECIFIC (TAT ANKL)				
TATTOOS: ARM, NONSPECIFIC (TAT ARM)				
TATTOOS: BACK (TAT BACK)				
TATTOOS: BREAST, NONSPECIFIC (TAT BREAS	T)			
TATTOOS: BUTTOCKS, NONSPECIFIC (TAT BUT	TK)			
TATTOOS: CALF, NONSPECIFIC (TAT CALF)				
a TATTOOS: CHEEK, NONSPECIFIC (TAT CHEEK)				
TATTOOS: CHEST (TAT CHEST)	_			
tatt	Code	Description	Location	

Use the Description and Location fields to give more information on the item.

Scars, Marks, Tattoos (Up to 10):				
	Code Lookup	Code	Description (Alphas & spaces only)	Location (Alphas & spaces only)
1.	TATTOOS: BUTTOCKS, NONSPECIFIC (TAT BUTTK)	TAT BUTTK	Butterfly	Left
2.	SCARS: CALF, NONSPECIFIC (SC CALF)	SC CALF	6" long	right outside calf below knee

#### **Local Permit**

If you have received a local permit and know the number, you can use these options to enter that information.

Local Permit:			
	Permit From		~
	Permit Date	mm/dd/yyyy	

Pick a county from the drop down, then type the permit date in the date field.



### **Originating Company**

You can optionally add information on the company that originated the background check request.

Originating Company:	
Company Name	
Address Street1	
Address Street2	
Address City	
Address State	Select State
Address Zip	

### **Emergency Contact Information**

If you want to add an emergency contact, use the following sections to include their name and address information.



## Naturalization

If you are a naturalized citizen, you can use the following fields to enter that information. Type the location and the date it occurred.



#### **Previous Conviction**

If you've been convicted of a previous offense in the state of Connecticut, please enter information in this section.

Previous Conviction:	
Ever Convicted	Select Yes/No ✓
Conviction Date	mm/dd/yyyy
Conviction Place	Select Place
Conviction Court	Select Court 🗸
Conviction Offense	

Select Yes, No, or Unknown from the Ever Convicted drop down, then enter the conviction date. Select the county and court from the next two drop downs, and type the offense in the final field.

## **Submitting Your Information**

When you click the Submit button you'll see the following confirmation screen.



If your information was submitted successfully you'll see the word "SUCCESS" in red near the top of the screen.

Click the "Print" link on the top right of the screen to print off the page showing the tracking number. You'll need this number when you go to get your fingerprints.

If you need to enter an additional subject for PreEnrollment, click "Start a new request" at the bottom of the screen to go back to the screen where you enter the Service Code. If you're done entering subjects, click the "I am DONE, end this session" link.